

**RAPORTIMI I TREGUESVE TE CILESISE SE SHERBIMIT (QOS)  
PER AKSESIN NE INTERNET  
(Q11-Q71)**

Periudha e raportimit

nga:

1/1/2023

deri:

31/12/2023

| Q1-I<br>Koha<br>per realizimin<br>e aksesit<br>ne Internet | Periudha<br>mbledhjes<br>se te dhenave | Kerkesa<br>kompletuara | Koha e realizimit te aksesit ne Internet (ne) |                               |                                                                  |                              |
|------------------------------------------------------------|----------------------------------------|------------------------|-----------------------------------------------|-------------------------------|------------------------------------------------------------------|------------------------------|
|                                                            |                                        |                        | Sigurimi<br>i aksesit fizik                   | Sigurimi<br>i aksesit llogjik | Sigurimi<br>i aksesit fizik<br>dhe llogjik<br>te marra se bashku |                              |
|                                                            | Tremujori I                            | 50%                    | 1                                             | 0                             | 1                                                                |                              |
|                                                            |                                        | 95%                    | 1                                             | 1                             | 2                                                                |                              |
|                                                            |                                        | 99%                    | 1                                             | 1                             | 2                                                                |                              |
|                                                            | Tremujori II                           | 50%                    | 1                                             | 0                             | 1                                                                |                              |
|                                                            |                                        | 95%                    | 1                                             | 0                             | 1                                                                |                              |
|                                                            |                                        | 99%                    | 1                                             | 0                             | 1                                                                |                              |
|                                                            | Tremujori III                          | 50%                    | 1                                             | 0                             | 1                                                                |                              |
|                                                            |                                        | 95%                    | 1                                             | 0                             | 1                                                                |                              |
|                                                            |                                        | 99%                    | 1                                             | 0                             | 1                                                                |                              |
|                                                            | Tremujori IV                           | 50%                    | NA                                            | NA                            | NA                                                               | nuk ka patur kerkesa te reja |
|                                                            |                                        | 95%                    | NA                                            | NA                            | NA                                                               |                              |
|                                                            |                                        | 99%                    | NA                                            | NA                            | NA                                                               |                              |

| Q2-I<br>Koha<br>e lidhjes<br>(login) | Periudha<br>mbledhjes<br>se te dhenave | Realizimi<br>i<br>lidhjeve<br>(ne %) | Koha<br>per realizimin<br>e lidhjeve<br>(ne sek.) | Numri<br>i vezhgimeve |  |
|--------------------------------------|----------------------------------------|--------------------------------------|---------------------------------------------------|-----------------------|--|
|                                      |                                        |                                      |                                                   |                       |  |
|                                      | Tremujori I                            | 80%                                  | 24.6 ms                                           | 318                   |  |
|                                      |                                        | 95%                                  | 28.3 ms                                           | 318                   |  |
|                                      |                                        | 80%                                  | 24.8 ms                                           | 318                   |  |
|                                      | Tremujori II                           | 95%                                  | 28.6 ms                                           | 318                   |  |
|                                      |                                        | 80%                                  | 24.7 ms                                           | 318                   |  |
|                                      | Tremujori III                          | 95%                                  | 28.4 ms                                           | 318                   |  |
|                                      |                                        | 80%                                  | 107.1 ms                                          | 73                    |  |
|                                      | Tremujori IV                           | 95%                                  | 215.2 ms                                          | 73                    |  |

| Q3-I<br>Shpejtesia<br>e arritur ne<br>transmetimin<br>e te dhenave | Periudha<br>e mbledhjes<br>se te dhenave | Shpejtesia e arritur ne transmetimin e te dhenave (ne kbit/s) |                                                                                      |                                                                                       |                                                                        |                      |                      |                                                                                      |                                                                                       |                                                                           |                      |
|--------------------------------------------------------------------|------------------------------------------|---------------------------------------------------------------|--------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------------------------------------------------------------------|----------------------|----------------------|--------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------------------------------------------------------------|----------------------|
|                                                                    |                                          | Ne drejtimin download                                         |                                                                                      |                                                                                       |                                                                        |                      | Ne drejtimin upload  |                                                                                      |                                                                                       |                                                                           |                      |
|                                                                    |                                          | Numri<br>i vezhimeve                                          | Shpejtesia<br>me e larte<br>e arritur<br>per 95% te<br>transmetimit te<br>te dhenave | Shpejtesia<br>me e ulet<br>e arritur<br>per<br>5% te<br>transmetimit te<br>te dhenave | Vlera<br>mesatare<br>e shpejtesise<br>se transmetimit te te<br>dhenave | Devijimi<br>standard | Numri<br>i vezhimeve | Shpejtesia<br>me e larte<br>e arritur<br>per 95% te<br>transmetimit te te<br>dhenave | Shpejtesia<br>me e ulet<br>e arritur<br>per<br>5% te<br>transmetimit te<br>te dhenave | Vlera<br>mesatare<br>e shpejtesise<br>se transmetimit<br>te te<br>dhenave | Devijimi<br>standard |
|                                                                    |                                          |                                                               |                                                                                      |                                                                                       |                                                                        |                      |                      |                                                                                      |                                                                                       |                                                                           |                      |
|                                                                    |                                          |                                                               |                                                                                      |                                                                                       |                                                                        |                      |                      |                                                                                      |                                                                                       |                                                                           |                      |
| Tremujori I                                                        | 318                                      | 9829                                                          | 3806                                                                                 | 6516                                                                                  | 7932                                                                   | 318                  | 9843                 | 3807                                                                                 | 6508                                                                                  | 7899                                                                      |                      |
| Tremujori II                                                       | 318                                      | 9820                                                          | 3778                                                                                 | 6515                                                                                  | 7931                                                                   | 318                  | 9842                 | 3778                                                                                 | 6508                                                                                  | 7926                                                                      |                      |
| Tremujori III                                                      | 318                                      | 9834                                                          | 3771                                                                                 | 6505                                                                                  | 7908                                                                   | 318                  | 9827                 | 3773                                                                                 | 6511                                                                                  | 7950                                                                      |                      |
| Tremujori IV                                                       | 73                                       | 14704                                                         | 3792                                                                                 | 8465                                                                                  | 5698                                                                   | 73                   | 14684                | 3771                                                                                 | 8060                                                                                  | 3449                                                                      |                      |

| Q4-I<br>Raporti<br>i transmetimeve<br>te deshtuara<br>te te dhenave | Periudha<br>mbledhjes<br>se te dhenave | Numri<br>i nevojshem<br>i vezhigimeve | Shuma<br>e tentativave<br>per transmetim | Shuma<br>transmetimeve<br>te deshtuara | Raporti<br>transmetimeve<br>deshtuara<br>te te<br>dhenave<br>(D/C*100)% |  |
|---------------------------------------------------------------------|----------------------------------------|---------------------------------------|------------------------------------------|----------------------------------------|-------------------------------------------------------------------------|--|
|                                                                     | A                                      | B                                     | C                                        | D                                      | E                                                                       |  |
|                                                                     | Tremujori I                            | 318                                   | 318                                      | 2                                      | 1%                                                                      |  |
|                                                                     | Tremujori II                           | 318                                   | 318                                      | 1                                      | 0%                                                                      |  |
|                                                                     | Tremujori III                          | 318                                   | 318                                      | 1                                      | 0%                                                                      |  |
|                                                                     | Tremujori IV                           | 73                                    | 73                                       | 1                                      | 1%                                                                      |  |

| Q5-I<br>Raporti<br>i lidhjeve<br>(log-in)<br>te suksesshme | Periudha<br>mbledhjes<br>se te dhenave | Numri<br>i nevojshem<br>i vezhigimeve | Shuma totale<br>e tentativave<br>te lidhjeve | Shuma totale<br>e lidhjeve<br>suksesshme | Raporti<br>i lidhjeve (log-in)<br>suksesshme<br>(D/C*100)% |  |
|------------------------------------------------------------|----------------------------------------|---------------------------------------|----------------------------------------------|------------------------------------------|------------------------------------------------------------|--|
|                                                            | A                                      | B                                     | C                                            | D                                        | E                                                          |  |
|                                                            | Tremujori I                            | 318                                   | 318                                          | 317                                      | 100%                                                       |  |
|                                                            | Tremujori II                           | 318                                   | 318                                          | 316                                      | 99%                                                        |  |
|                                                            | Tremujori III                          | 318                                   | 318                                          | 317                                      | 100%                                                       |  |
|                                                            | Tremujori IV                           | 73                                    | 73                                           | 72                                       | 99%                                                        |  |

| Q6-I<br>Vonesa<br>(koha e<br>transmetimit nje<br>drejtimsh) | Periudha<br>mbledhjes<br>se te dhenave | Numri<br>i nevojshem<br>i vezhigimeve | Vlera mesatare<br>e voneses<br>(ne msek.) | Devijimi<br>standard<br>voneses<br>(ne msek.) |  |
|-------------------------------------------------------------|----------------------------------------|---------------------------------------|-------------------------------------------|-----------------------------------------------|--|
|                                                             | A                                      | B                                     | C                                         | D                                             |  |
|                                                             | Tremujori I                            | 318                                   | 29.3                                      | 74.8                                          |  |
|                                                             | Tremujori II                           | 318                                   | 29.4                                      | 75.3                                          |  |
|                                                             | Tremujori III                          | 318                                   | 28.8                                      | 72.1                                          |  |
|                                                             | Tremujori IV                           | 73                                    | 124.7                                     | 180.2                                         |  |

| Q7-I<br>Niveli<br>i ankesave per<br>perdorues | Periudha<br>mbledhjes<br>se te dhenave | Numri mesatar<br>perdoruesve | Numri<br>i ankesave<br>te perdoruesve | Numri<br>i ankesave<br>per<br>perdorues<br>(C/B*100)% |  |
|-----------------------------------------------|----------------------------------------|------------------------------|---------------------------------------|-------------------------------------------------------|--|
|                                               | A                                      | B                            | C                                     | D                                                     |  |
|                                               | Tremujori I                            | 501                          | 113                                   | 23%                                                   |  |
|                                               | Tremujori II                           | 501                          | 128                                   | 26%                                                   |  |
|                                               | Tremujori III                          | 501                          | 137                                   | 27%                                                   |  |
|                                               | Tremujori IV                           | 79                           | 26                                    | 33%                                                   |  |